

eduroam under macOS

Stand: b'25. März 2026'

1 Four-step quick guide

- You already have configured eduroam on your device? Delete the configuration.
- Download the [profile](#) (use Safari).
- Install the profile.
- Connect to *eduroam*.

2 Preface

The following description was created with actual macOS, it should apply to all macOS. With the described installation, your computer is set up to use the wifi setup.

3 Load configuration file

The CMS provides customized eduroam configuration files (“Profiles”) for macOS. To download the appropriate profile you need an internet connection, e.g. via a free wifi.

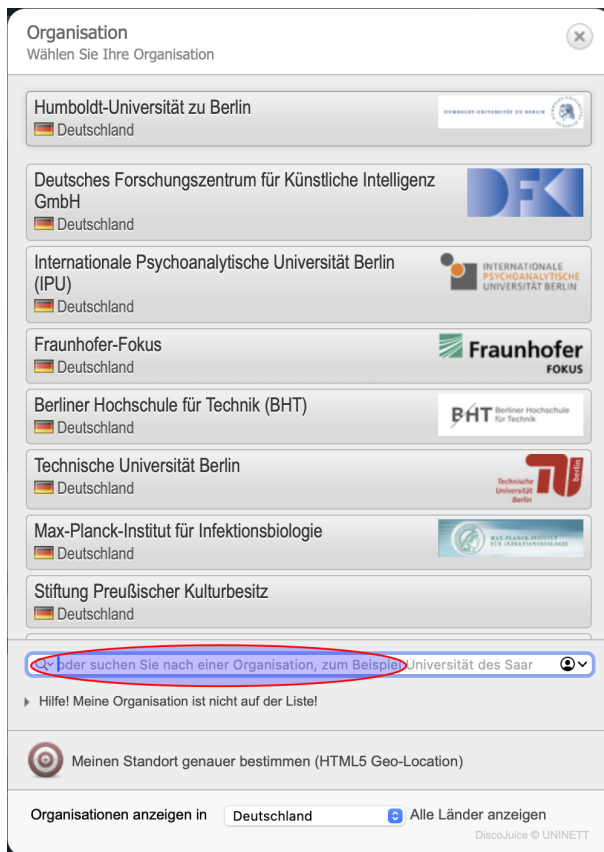
If your notebook already has an Internet connection, download the configuration file by calling the URL: <https://cat.eduroam.org/?idp=6259>.

If you are not using Safari as your default browser, the download may not start automatically. Please use Safari for browsing the URL.

Please click here to download your eduroam installer.



Please type **Humboldt...** into the search field.



Benutzerberatung

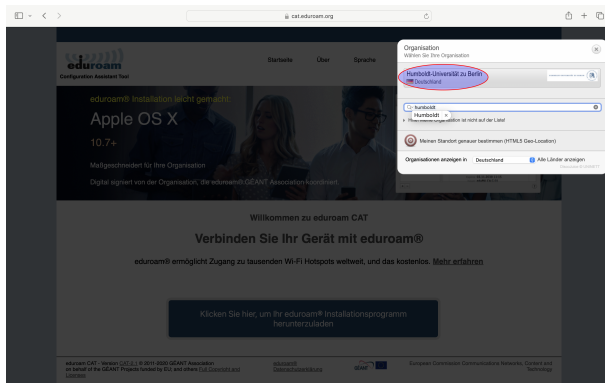
Telefon: 2093 70000

eMail: cms-benutzerberatung@hu-berlin.de

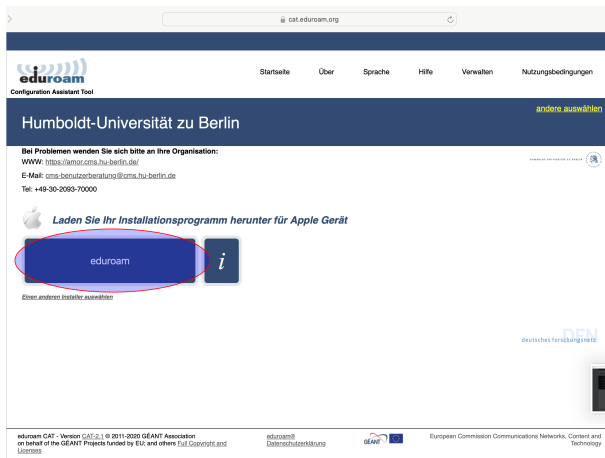
letzte Aktualisierung: b'25. März 2026'

Revision: b'14977f52'

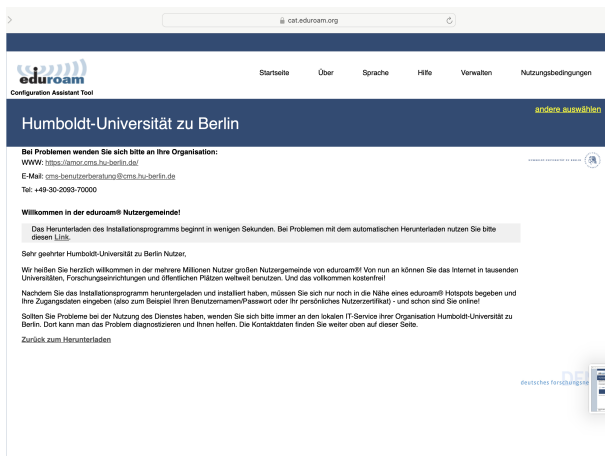
Please click on **Humboldt University of Berlin**.



Please click on the eduroam **button**.



It may take a few seconds for the download to start.



Benutzerberatung

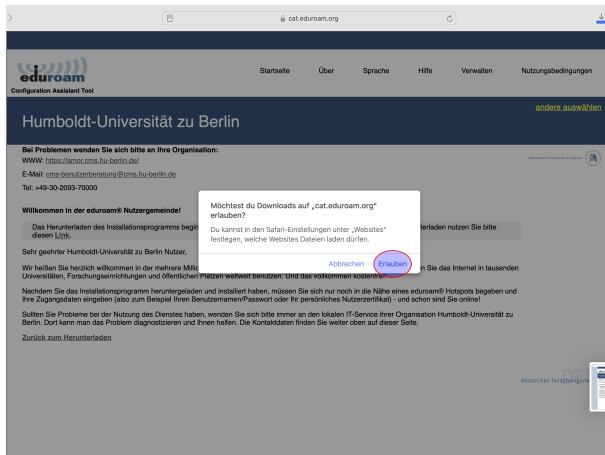
Telefon: 2093 70000

eMail: cms-benutzerberatung@hu-berlin.de

letzte Aktualisierung: b'25. März 2026'

Revision: b'14977f52'

Please **allow** the download from **cat.eduroam.org**.



Benutzerberatung

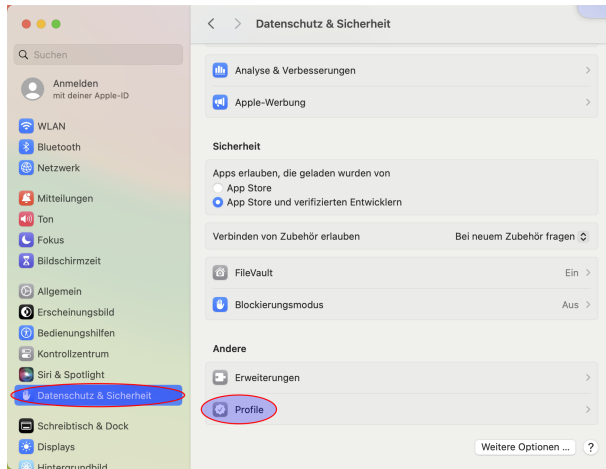
Telefon: 2093 70000

eMail: cms-benutzerberatung@hu-berlin.de

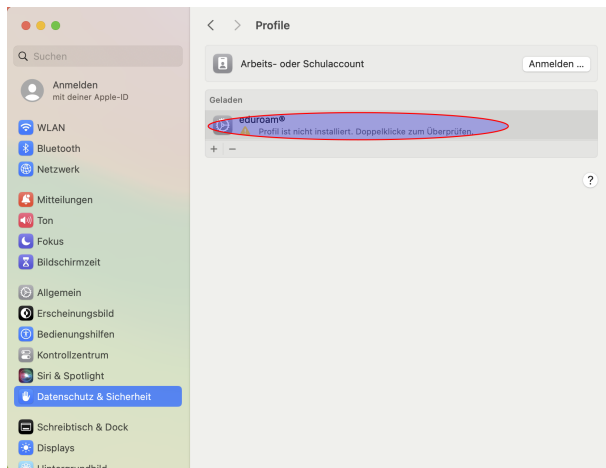
letzte Aktualisierung: b'25. März 2026'

Revision: b'14977f52'

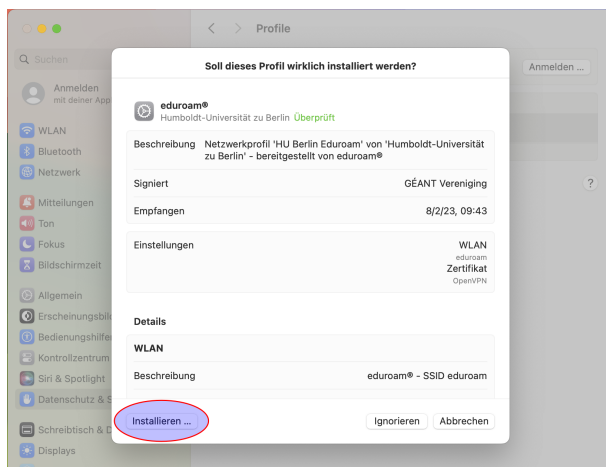
4 Install profile



Click on **Systemsettings, Privacy and Security, Profiles.**



Doubleclick on the profile.
Hint: For newer macOS versions these settings can be found under System Settings, General, Device Management.



Click on **install.**

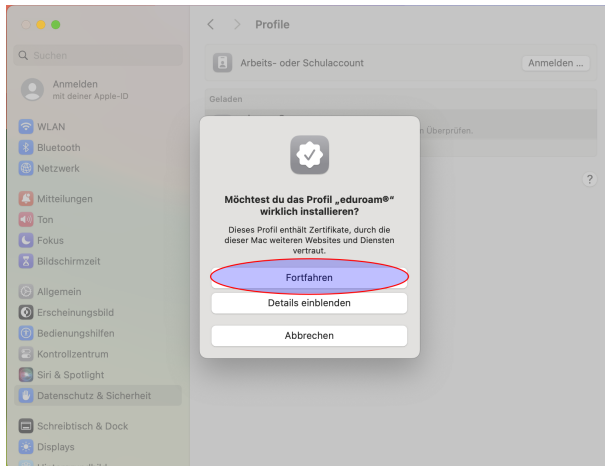
Benutzerberatung

Telefon: 2093 70000

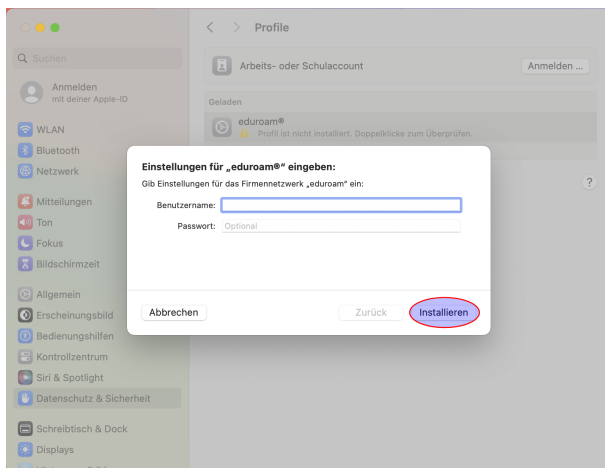
eMail: cms-benutzerberatung@hu-berlin.de

letzte Aktualisierung: b'25. März 2026'

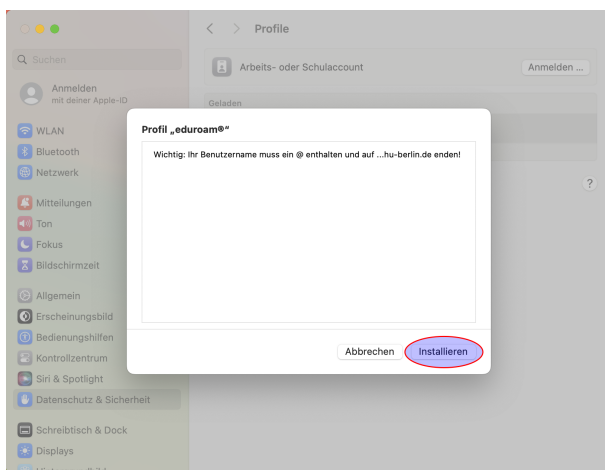
Revision: b'14977f52'



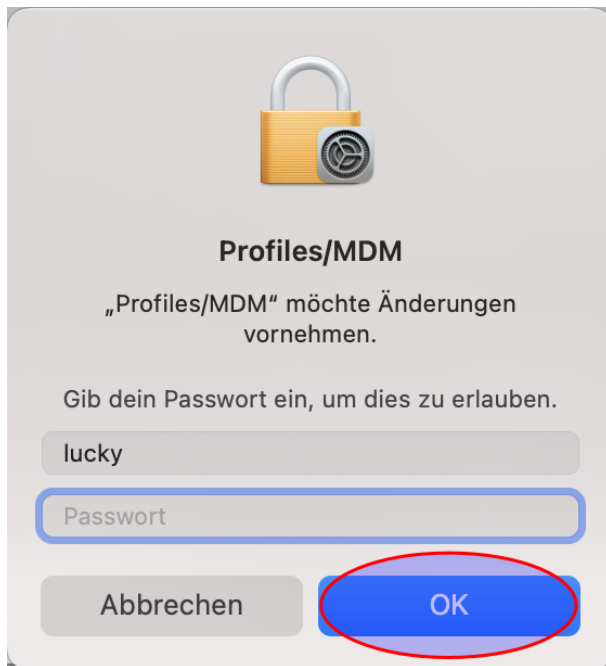
Click on **Continue**.



Please type your HU-Account followed from *@hu-berlin.de*. Click **install**. *This is NOT the e-mail address.*

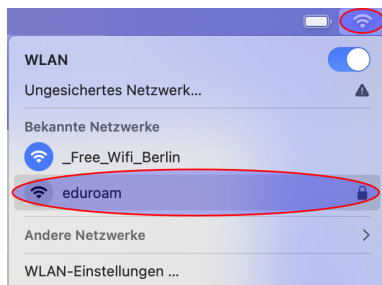


Click on **install**



You have to confirm the changes by entering the password for the admin account of the MacBook.

5 Connect

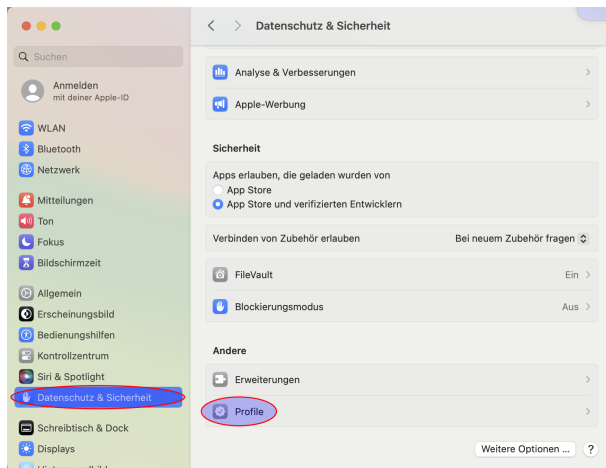


You can now connect to and use the wifi *eduroam*.

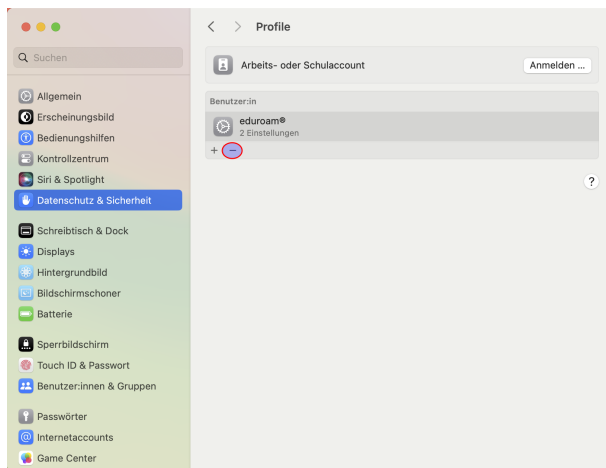
6 Troubleshooting

6.1 Remove Profile

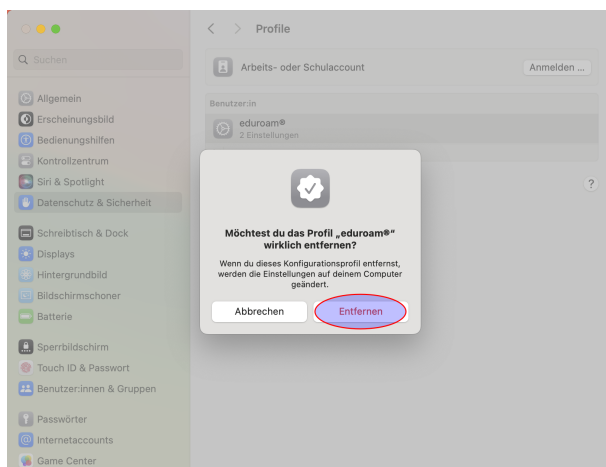
In some cases *eduroam* wifi profiles should be removed. Only ONE existing *eduroam* profile is effective for the function!



Click on **Systemsettings, Privacy and Security, Profiles.**

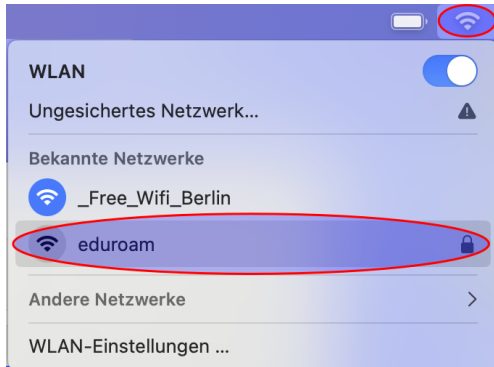


Click on -

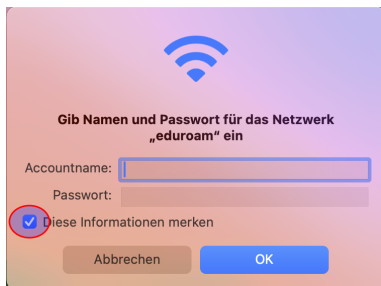


Click on **Remove**

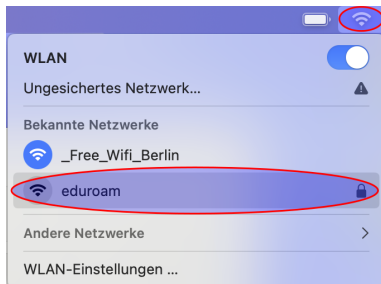
6.2 Update password



If you have changed the password of your HU account, certainly the *eduroam* connection won't work anymore. You have to update the stored password of your HU account followed by *@hu-berlin.de* on your Mac.



Please enter your credentials.



You can now connect to the wifi *eduroam* again.